



Sharing Medicaid Renewal Resources

As you help Patients re-qualify for Medicaid, here are some resources that might help ease the process and prevent lapses in access to care.

Where to See Renewal Status

[Screenshot](#) showing what a Medicaid member can see after logging into their account at www.healthyrhode.ri.gov. Scroll to bottom to see renewal date, if their packet has been sent, and if their packet has been received back.

How to Change Contact Info

Here are instructions on how to update contact information through the Healthy Rhode [Mobile App](#) and through a [browser](#).

Live Assistance

If people need additional assistance, they can call 1-855-697-4347 for help in at least 16 languages. They [can visit DHS offices around the state](#) or visit the [HealthSourceRI Walk-In Center by making an appointment](#). *It is best they reach out for assistance once their renewal packet has been sent and received*, as this will mean their case is now open and available for the appropriate staff at agencies to view if needed.

Understanding the Restart of Medicaid Renewals

April 18th 1-2 pm RIPIN and Medicaid [REGISTER HERE](#)

Anyone working with individuals or families on Medicaid are welcome to join. This session will focus on what you need to know now that Medicaid renewals have begun.

In this session, RIPIN and the RI Medicaid staff will provide detailed information about the impact of the end of pandemic-related Medicaid coverage. Join us virtually!

Thank you to RIPIN for sharing resources with RI APTA

